

The State Club

House Rules

The State Club (“The Club”) and all the facilities of The Club are primarily for the use, entertainment, and enjoyment of the members and their families and guests. The House Rules of The Club are designed to facilitate and promote this purpose. The House Rules and any additions thereto are established and may be revised by the House Committee subject to the direction and approval of the Board of Directors.

The Club’s operating hours:

The General Public is Welcome for **Lunch Only** Monday – Friday

11:30 am to 2:00 pm. At the Board of Directors or General Management’s approval other times may be permitted upon receipt of inquiry.

Monday: Lunch - 11:30 am - 2:00 pm

Tuesday: Lunch - 11:30am - 2:00 pm

Wednesday: Lunch - 11:30 am - 2:00 pm
Dinner - 5:30 - 9:00 pm

Thursday: Lunch - 11:30 am - 2:00 pm
Dinner - 5:30 - 9:00 pm

Friday: Lunch - 11:30 am - 2:00 pm
Dinner - 5:30 - 9:00 pm

Sunday: Brunch – 11:30 to 2:00

(Last Sunday of the month, Except Easter, Mothers Day, Fathers Day, Thanksgiving And Christmas)

The dining room will serve on a first-come, first-serve basis unless a Member has made a reservation in advance. Reservations are not required but are preferred.

The State Club reserves the right to close the dining room to member dining when there is a Club-sponsored event or an event requiring usage of the entire building.

Members will be notified in advance via the Newsletter Calendar and emails.

The Club requires that all members and guests observe the following dress requirements. Club employees have been instructed to call attention to violations and to request that the Member and guests conform to the rules.

For the past several years, the changing business climate has had the dress code regulation of private clubs in question. Private clubs are now leaning towards accommodating members’ more casual style, while striving to maintain the tradition of dress code standards expected in upscale dining atmospheres.

Therefore, The State Club has chosen to accommodate its members by permitting them to dress reasonably and respectfully casual year round. Members are encouraged to dress in 'business casual attire' whenever possible. After 5:00 pm jackets are *suggested*, while 'business casual attire' is accepted. Jackets are most commonly worn on Sunday Brunch, even throughout the summer months; however, 'business casual attire' is accepted as well. Although not the preferred attire, blue jeans that are very well kept are permitted. No cut-offs or tee shirts are permitted in The Club and men's shirts must be tucked in. Club management and staff will enforce the dress code, and management reserves the right to deem any attire inappropriate.

This is a reminder that we are striving to provide the most enjoyable and comfortable atmosphere, yet reminding members to respect the tradition of the dining climate at The State Club.

All food and beverages consumed in The Club must be furnished by NC State Dining.

Business Meetings, which require obvious use and display of papers, are disruptive to other Members and are not permitted in the dining room. A quiet business conversation is permissible. Club employees have been instructed to call attention to violations and to request that the Member conform to the rules. At the discretion of the General Manager, the bar area may be used for small, discrete lunch meetings. Members may rent private rooms for business meetings.

In consideration of Members and guests, the use of electronic devices in The Club is discouraged. Upon entering The Club, mobile phones should be set so that incoming calls are received on vibrate only/silent. Actual use of, or conversation on, a mobile phone is permitted only in bar or entrance area. In all other areas of The Club, mobile phone ringer volume should be turned off. The use of personal computers is not permitted in The Club.

No Member or guest may use any Club stationery or issue any other communication bearing the name or identity of The Club for business purposes, publication or release to the news media.

Members' children are permitted in The Club with proper attire and constant adult supervision. Children under the age of eighteen (18) must be accompanied by an adult when using The Club. Proper attire for children will be at the discretion of the parents.

Members are responsible for the conduct of their guests and for informing their guests of the House Rules, including the dress code.

Except for seeing-eye dogs, pets will not be allowed in The Club.

Feedback from Members is welcomed by the Board of Directors. Requests, suggestions and complaints in regard to The Club should be made to the General Manager. Suggestions or criticisms will be presented by the General Manager to the Board of Directors for action.

Employees may not be sent out of The Club on private business.

No gratuity of any kind may be given to an employee by any Member or guest. The 20% service charge on the member ticket is in lieu of a gratuity and helps to pay the higher amount of the server's hourly rate and benefits.

Cash payments for Club services are not permitted. All charges must be signed for with proper signature and the correct account number. Upon request, guests of Members may settle their accounts by credit card. All reciprocal club members are required to settle their accounts by credit card.

When an individual joins The Club, an initiation fee is paid based on the level of membership desired (i.e. resident, non-resident, etc.). In addition, the member will be assessed a food and beverage minimum for the month unless the member has joined during the last week of the month, at which time no food and beverage minimum will be assessed.

Membership invoices will reflect the current month dues and the previous month's food and beverage minimum and usage. New member will be required to elect a payment method for monthly charges by using either a credit card on file or receiving a monthly invoice for the balance due. However, a credit card must be on file in the Accounting Office regardless of the preferred method of payment and, in the event the account becomes delinquent, the credit card on file could be charged.

As soon as practicable after the first day of each month, a statement of account will be sent to each Member showing the amount due The Club. This amount is payable upon receipt. Late payment of a bill beyond thirty days is subject to a late fee of 1.5% as set by the Finance Committee.

When an account is 30 days past due, member will be notified by letter; should an amount remain unpaid for 60 days, membership privileges will be suspended and member will receive a call from the Accounting Office. If the account remains unpaid for 90 days, the collection process will be initiated. Members shall pay collections costs, including reasonable attorney fees and court costs, in the event of default.

No Member may authorize the use of the Member's account number by any other person under any circumstances. A person who is not accompanied by a Member will not be admitted to The Club unless admission is granted by the General Manager.

Spouses and dependents shall have signing privileges on a Member's account.

The General Manager or his designate has the authority to maintain order in The Club.

The Club will refuse service to any member or guest who may jeopardize his safety and the safety of others as the result of alcohol consumption. The Club believes its members possess a high degree of self-responsibility.

It is the policy of The Club that alcoholic beverages may not be brought on or taken off of the premises. The exception to this rule is that Members may purchase wine from The Club for home use.

Owners are responsible for their own property in the Club. The Club will exercise diligence in protecting the property of Members and guests in The Club, but will not be responsible for any damage to or loss of such property. This includes autos and property left in autos.

Reservations for Special Events (special event is defined as any event other than individual, normal lunch or dinner reservations for the dining room) if cancelled within 48 hours of the event will incur a 50% cancellation fee charged to the Member's account. Cancellations within 24 hours of the event and "No Shows" will be charged the full amount of the total number in the party.

Reciprocal club members may bring guests.

On occasion, with approval of the House Committee, The Club may schedule a special event in any of the main dining rooms and limit the availability of unreserved tables. When such an event is scheduled, Members will be notified in advance.

A member giving a private party may reserve specific rooms of The Club, but no member shall have the right to reserve the entire Club for private entertainment to the exclusion of other members of The Club without approval of the House Committee.

Smoking is prohibited throughout The Club and Club facilities, except the patio outside The Club.

Gambling and illegal activities are prohibited at The Club.

Any member having a complaint against any Club employee shall refer such complaint to the General Manager. Members shall not reprimand Club employees directly.

No alcoholic beverage shall be served by NC State Dining in violation of the laws of the State of North Carolina.

Members are not to enter the kitchen and service areas without an invitation.

Members who violate the House Rules, or sponsor guests who commit violations, will be subject to disciplinary action by the Rules Committee, up to and including expulsion of the Member.

Excluded or suspended Members or guests will not be permitted to enter The Club under any circumstances, and any attempt to enter will result in permanent loss of membership or guest privileges.

Unauthorized photography of Members, guests, Club staff and Club property is prohibited within all areas of The Club. This includes photography with photo-capable cell phones.

The State Club is not responsible for damage to or loss of items left on property prior to, during or following any function. The member is responsible, and shall reimburse North Carolina State University for any damage, loss or liability incurred due to negligence of the member, the member's guests or any persons or organizations contracted by the client to provide goods or services before, during and after the event.

Members can cancel their membership by providing a written Thirty-Day notice to the General Manager or Member Account Coordinator, and paying the account in full. Members will be given the option of immediately paying the unpaid balance with the credit card on file and termination to be effective at that time; or member may retain membership until month end, with full payment made by credit card on file on last day of month termination is to occur.

Any person wishing to reserve event space for an event must contact Rave! Event Services which provides all food and beverage catering services in the Park Alumni Center.

Revised: March 2018